

INTERNAL AUDIT FINAL REPORT

EDUCATION, CARE AND HEALTH SERVICES DEPARTMENT

**INTERNAL AUDIT REVIEW OF THE TROUBLED FAMILIES CLAIM
FOR THE PERIOD 1 APRIL 2018 TO 30 SEPTEMBER 2018**

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Prepared by: Principal Auditor

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INTRODUCTION

1. This report sets out the results of our audit testing of a sample of individual claims for the claim period between 1 April 2018 and 30 September 2018.
2. We have agreed with the Early Intervention and Family Support Team that checks on a sample of individual claims will be carried out every six months, in September and March of each financial year. These compliance checks seek to confirm that the sample of individual claims to be submitted at the end of those periods meet the employment or significant and sustained criteria, enabling a claim to be made.
3. The Financial Framework for the Troubled Families Programme issued in January 2018 by the Department for Communities and Local Government (now the Ministry of Housing, Communities and Local Government) sets out the 'Principles for Internal Audit'. Following these principles, we selected a sample of 10% of claims submitted for the six month period commencing 1 April 2018. This was to ensure continuity of testing from the previous claim period.

METHODOLOGY

4. There were 84 individual claims closed between 1 April 2018 and 30 September 2018. Our sample for checking consisted of eight claims. Two of the claims examined were where a client had gained employment, enabling a claim to be made. The other six claims in our sample were where the Early Intervention and Family Support Team considered that the national and/or local criteria as set out in the London Borough of Bromley's Outcome Plan had been met and significant and sustained progress had been made, resulting in the family no longer being attached to the programme.

SUMMARY OF FINDINGS

5. Our review of these claims found that the two employment claims met the relevant criteria for a claim to be made and the six other claims showed evidence that significant and sustained progress had been made. We also confirmed that these families had not been claimed for previously under the Troubled Families programme.
6. We also confirmed that the total amount claimed for payment by results for the 84 individual claims submitted between the period 1 April 2018 and 30 September 2018 was £67,200. As a result of our testing there are no significant findings and there are no recommendations arising from this review.
7. Finally, we would like to thank all the staff contacted during this review for their help and co-operation.